

### Report of the Cabinet Member for Health and Wellbeing

#### Cabinet - 15 March 2018

## Western Bay Regional Area Plan

Purpose:	To approve the Western Bay Area Plan (2018-2023) and the Action Plan (2018/19).	
	To authorise the Chief Social Services Officer to publish a link to the Area Plan and Action Plan on the Council's website.	
	To authorise the Director of People to submit the Area Plan and Action Plan to Welsh Ministers on behalf of the three local authorities and the health board in the Western Bay region.	
Policy Framework:	Social Services & Wellbeing (Wales) Act 2014, The Care and Support (Population Assessments (Wales) Regulations 2015	
Consultation:	Access to Services, Finance, Legal.	
Recommendation(s):	It is recommended that Cabinet:	
1) Approve the Western Bay Area Plan and Action Plan		
,	Authorise the Chief Social Services Officer to publish a link to the Area Plan and Action Plan on the Council's website.	
3) Authorise the Director of People to submit the Area Plan and Action Plan to Welsh Ministers on behalf of the three local authorities and the health board in the Western Bay region, countersigned by the Leader of Council and the Leaders of Bridgend CBC and Neath Port Talbot CBC and the Chair of ABMU HB.		
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- 1.1 The Social Services and Wellbeing (Wales) Act 2014 requires that local authorities and local health boards must jointly carry out an exercise known as a Population Assessment and then produce a joint Area Plan in response to the findings in the Population Assessment.
- 1.2 The Population Assessment was published on 1<sup>st</sup> April 2017.
- 1.3 The Area Plan has been produced for the first time and sets out how the Western Bay Regional Partnership Board (RPB) has responded to the findings of the Western Bay Population Assessment. It is the overarching regional plan for integrated health and social care joint working.
- 1.4 The Area Plan is split into two sections. This first section is the longerterm five-year plan (2018-2023) and includes the regional priorities to be overseen by the Regional Partnership Board. The second section is the corresponding Action Plan which is a one-year transition plan (2018/2019), which includes a number of key actions that work towards addressing the regional priorities. Both plans can be found here: <u>www.westernbay.org.uk/areaplan</u>. A one year action plan has been developed, instead of a longer term plan due to the potential health boundary changes and the consultation concerning whether Bridgend should stay aligned with Swansea and Neath Port Talbot or transfer to work with Rhondda Cynon Taf and Merthyr Tydfil in future. Once the outcome of this consultation is evident we will be able to plan more clearly for future years.
- 1.5 The Regional Partnership Board have also indicated they would like to review the whole programme in light of the potential changes to the boundary. Another key driver that may affect the context of the plan is the Parliamentary Review on Health and Social Care.

#### 2. Legislation

2.1 Section 14 of the Social Service and Wellbeing (Wales) Act 2014 ('SSWB Act') requires that local authorities and Local Health Boards produce a Population Assessment and an Area Plan in response to the Population Needs Finding in relation to care and support for people in Western Bay region.

#### 3. Purpose of the Area Plan

- 3.1 The Area Plan represents what Western Bay Regional Partnership Board will be delivering as a set of integrated regional health and social care priorities over the next 5 years, in response to the Population Assessment findings. RPB members agreed to focus on a smaller number of key priorities, where regional working will add the most value.
- 3.2 Although there are ten chapters included in the Population Assessment, the Area Plan focuses on the following five chapters (themes) which include a set of regional priorities for regional and integrated working

between health and social care. These themes align with the existing Western Bay Programme priorities and the priorities for the Integrated Care Fund (as outlined in the guidance):

- Older People
- Children and Young People
- Carers who need support
- Mental Health
- Learning Disability and Autism
- 3.3 The following areas of work, which represent the other 5 themes in the Population Assessment, are being addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region.
  - Health and physical disabilities;
  - Sensory impairment;
  - Violence against women, domestic abuse and sexual violence;
  - Safeguarding and Deprivation of Liberty Safeguard;
  - Secure estate
- 3.4 It is an important planning tool which will be a reference point for future funding decisions and monitoring of the work the Board will progress in future years. An Annual Report will be produced describing how the Regional Partnership Board has delivered against the Area Plan (and in particular the Action Plan).

#### 4. Links to other Strategic Planning Arrangements

- 4.1 It is important that the Area Plan in setting out regional social care and health priorities complements and links with the three Public Services Boards and their respective Wellbeing Plans. Following reviews of each of the three draft Wellbeing plans against the draft Western Bay Area Plan, consultation responses from the Western Bay Programme Office have been submitted to each Public Services Board.
- 4.2 There are three Public Services Boards (PSBs) in the Western Bay area, established by the Well-being of Future Generations (Wales) Act 2015. The purpose of the PSBs is to improve the economic, social, environmental and cultural well-being in their area strengthening joint working across all public services in Western Bay. Each PSB prepared a well-being assessment in parallel with the Population Assessment and are in the process of completing their Wellbeing Plans.

- 4.3 It is clear from the *draft* Wellbeing Plans that there are strong links between the priorities of each Public Services Board (PSB) and those of the regional Western Bay Area Plan. All three PSBs reference four priority areas and whilst the specific detail varies, there is a strong focus on the following as common themes:
  - Ensuring children receive the best start in life during their early years
  - Building strong communities that are resilient and safe
  - Enabling citizens to live and age well within their communities and promote wellbeing
  - Sustaining natural environments and reducing the carbon footprint
- 4.4 Additionally, the Wellbeing Plans contain specific actions and areas of work that each PSB will oversee at a local level. The regional crosscutting themes and ethos of Western Bay Health and Social Care Collaborative are particularly evident with reference to digital improvement, data sharing, partnership working, prevention and wellbeing.

#### 5. Approval and Publication Requirements

- 5.1 Following the review and endorsement by the Western Bay Regional Partnership Board, the Western Bay Area Plan and Action Plan require the approval of the Board of the ABMU Health Board and the Cabinet meetings of each of the constituent local authorities.
- 5.2 Upon completion, the Area Plan and Action Plan must be published on the websites of all the local authorities and Local Health Board involved in their production. A copy of the Area Plan and Action Plan must also be sent to Welsh Ministers at the time of publication. This function can be delegated to the lead co-ordinating body, who in this case is the City & County of Swansea.
- 5.3 The population assessment report should be drafted using accessible language so that it can be considered by members of the public. This is being progressed and it is further intended to produce an on line version which is similar to the population assessment for which positive feedback has been received concerning its presentation.
- 5.4 The Western Bay Area Plan and Action Plan must be published by 1<sup>st</sup> April 2018, subject to approval by Neath Port Talbot CBC on 8<sup>th</sup> March, Bridgend CBC on 27<sup>th</sup> March and the ABMU Health Board on 29<sup>th</sup> March 2018.

#### 6. Overview of Arrangements Established to develop the Area Plan

6.1 The development of the Area Plan has been based on the suggested framework produced by Social Care Wales. The Area Plan captures and takes forward the considerable work already in place across the Western Bay Programme.

- 6.2 In line with the statutory guidance produced by Welsh Government, each chapter of the Area Plan and associated Action Plan has been structured in accordance with the ten core themes.
- 6.3 Five of the core themes form the basis of the Area Plan and Action Plan:
  - Older People
  - Children and Young People
  - Carers who need support
  - Mental Health
  - Learning Disability and Autism
- 6.4 The other five core themes are included in the appendix of the Area Plan and references the work being addressed by Local Authorities and the Health Board or partners as part of their core business on a local basis or through existing partnerships between organisations across the region. A high-level summary of this work has been collated and includes references to the relevant strategies, plans and projects.
  - Health and Physical disability
  - Sensory impairment
  - Safeguarding and Deprivation of Liberty Safeguard \*1
  - Violence against women, domestic abuse and sexual violence (VAWDASV) \*2
  - Secure Estate \*3

Please note:

<sup>\*1</sup> Safeguarding priorities are managed both on a regional basis via the Western Bay Adult Safeguarding Board and the Western Bay Children Safeguarding Board and via local arrangements

\*<sup>2</sup> VAWDASV regional priorities are overseen via Public Service Boards

\*<sup>3</sup>Secure Estate priorities are governed locally.

6.5 A Task and Finish Group has overseen the development of the Area Plan with representatives of the Local Authorities, the Health Board and the Third Sector. Different chapters in the plan have been reviewed with input from groups within the Western Bay programme governance (e.g. Western Bay Carers Board overseeing the carers' chapter) and at a local level there has been review and input from the local authorities and health board. 6.6 The Area Plan and Action Plan can be accessed here: <u>www.westernbay.org.uk/areaplan</u>

# 7. Incorporating the Voice of Service Users and Carers and Wider Stakeholders

- 7.1 The statutory guidance requires citizen engagement when producing the Area Plan. It does not require formal consultation on the plans as the purpose of this requirement is to ensure there is continuous engagement with communities, from assessments through to planning.
- 7.2 The Area Plan and associated Action Plan has been reviewed by a special meeting of the Regional Citizens Panel. Feedback from the special Regional Citizens Panel meeting has been used to amend the initial draft of the Area Plan and Action Plan. Members of the Regional Citizens Panel will also be developing a publicly accessible "plan on a page" version for the public. Themes collated from the special meeting of the Regional Citizens Panel include the need to explore further opportunities for co-production in addition to engagement at both a regional and local level.
- 7.3 The Area Plan highlights that the Regional Partnership Board is committed to moving in this direction, but recognises that it takes time to develop trust to enable this to happen in a meaningful way. Going forward, work with the Regional Citizens Panel will continue to develop so that true co-production can be delivered in order to improve the outcomes achieved for people in the Western Bay area.
- 7.4 The draft Area Plan and draft Action Plan was also circulated to a range of citizen, voluntary sector and community groups for comment and feedback, including the Regional Third Sector Health, Social Care & Wellbeing Forum.

#### 8. Cross Cutting Themes

- 8.1 There were a number of cross cutting themes that emerged through the Population Assessment exercise and development of the Area Plan, in addition to the cross cutting priority of Carers, as follows:
- 8.2 **Transport and Access to Services:** Work is underway to consider where strategic planning for transport could be considered and progressed regionally (potentially linking with the two City Regions), with a view to address the issues highlighted within the population assessment being progressed as specific actions in the Area Plan.
- 8.3 **Housing**: There were a significant number of different housing issues captured in the Population Assessment. In order to address the significant number of issues raised, it has been acknowledged that a more strategic approach needs to be taken in relation to housing, health

and social care in Western Bay. Building on the work of the Regional Collaborative Committee for Supporting People and the ABMU Health Board, Health and Housing Group, discussions are underway to ensure future ICF capital funding opportunities in relation to housing, health and social care are more co-ordinated. In this way, capital infrastructure proposals can be considered in a more strategic way and on a longer term basis which will deliver more improvements for our residents.

#### 8.4 Substance Misuse

Substance Misuse was agreed as a cross cutting priority. There is development of a S33 agreement for the Regional Area Planning Board for Substance Misuse in relation to Welsh Government grant funding. There are also links to the Integrated Family Support Services.

#### 8.5 Delayed Transfers of Care (DTOC)

Delayed transfers of care have also been highlighted as an issue, with patients who are fit to be discharged from hospital having to remain there while packages of care are organised to provide their support needs once they leave hospital. This can affect people of any age, but mostly impacts older people and those with mental health problems. Delays can occur because care providers don't have staff available to provide the care needed or funding difficulties exist. Western Bay partners will work together to identify the barriers that prevent people from being discharged in a timely manner, working with other partners to reduce delays.

#### 8.6 Data Collection, Information sharing and Improving Digital Services to Support Better Care Delivery

Welsh Community Care Information System (WCCIS) will be implemented across the four statutory organisations and partners in the region to ensure that the system is developed in a coordinated way to the benefit of our users of services by better supporting regional and local service arrangements. Bridgend County Borough Council were the first organisation in Wales to go live on WCCIS and the other three organisations (ABMU, Neath Port Talbot, Swansea) in the Western Bay Region are committed to implementing WCCIS. This development will support a consistent approach to record keeping and the ability to share appropriate information between services that will enable better coordination of services and improve the delivery of integrated care.

#### 8.7 Workforce

Workforce is a key element of the Western Bay Programme with the workforce development initiatives overseen by the Western Bay Workforce Development Steering Group There are a number of workforce changes initiated by Regulation and Inspection of Social Care (Wales) Act 2016 (RISCA), for example, extension of the registration of the social care workforce to include home care workers and new responsibilities for "Responsible Individuals."

#### 9. Next Steps

- 9.1 Once the Area Plan has been approved by the three local authorities and the Health Board, monitoring arrangements will need to be developed for the Action Plan, many of which will be through the existing governance arrangements.
- 9.2 The link to the Area Plan and Action Plan will be hosted by the City and County of Swansea on behalf of the Western Bay partnership (with links to/from partner websites as required in the Act).
- 9.3 Consideration to be given once the outcome of the consultation on potential health boundary changes relating to Bridgend is finalised. If Bridgend move to the Cwm Taff region, then work will need to be undertaken to revise the Population Assessment to only include Neath Port Talbot and Swansea.
- 9.4 Work will need to progress on a longer-term action plan, aligned with the regional priorities in the Area Plan, from April 2019.
- 9.5 Further work to take place to develop the work around the cross cutting priorities outlined in paragraph 9 above.

#### 10. Role of the Regional Partnership Board (RPB)

- 10.1 The Regional Partnership Board (RPB) is required to ensure that partners work effectively together to respond to the Population Assessment and the aligned Area Plan. Approval of the Area Plan is the responsibility of the Health Board and the cabinets of the three local authorities, following the endorsement by the RPB.
- 10.2 The Area Plan represents the future agenda for Western Bay RPB and includes a set of integrated regional health and social care priorities for the next 5 years. It is an important planning tool which will be a reference point for future funding decisions and monitoring of the work the Board will progress in future years.

#### 11. Financial Implications

- 11.1 There were no financial implications in completing the Area Plan.
- 11.2 The Integrated Care Fund revenue commitments for 18/19 are being identified and agreed in the Western Bay programme and align with many of the regional priorities in the Area Plan, the majority of which are already included in the delivery of Western Bay.

#### 12. Workforce Impact

12.1 The Area Plan itself has not identified significant workforce impacts, though further consideration will need to be taken in individual programmes and projects.

#### 13. Equality and Engagement Implications

13.1 In addition to the engagement outlined in section 7 of this report, an equality impact assessment has been developed to support the development of the Area Plan and Action Plan. It identifies that there is greater insight into the care and support needs of some people with protected characteristics than others. Gaps in the data have been identified, included in the equality impact assessment and will be used to inform future research and data development considerations, including any future Population Assessment exercises. The equality impact assessment is included in **appendix 1** alongside the engagement / feedback documentation.

#### 14. Legal Implications

14.1 The Area Plan has been prepared to comply with Section 14 of the Social Services and Wellbeing (Wales) Act 2014, the Care and Support (Wales) Regulations 2015 and associated Statutory Guidance.

#### 15. Risk Management

15.1 This is the first Area Plan developed under the Social Services and Wellbeing (Wales) Act 2014. There are a number of issues that have arisen in the course of completing the exercise which should be documented to inform further plans. It is planned that a lessons learned exercise will be completed to identify the salient issues to inform the next iteration of the plan.

#### **Background Papers:**

- Social Services and Wellbeing (Wales) Act 2014
- Part 2 Code of Practice (General Functions)
- Western Bay Population Assessment Cabinet Report, 23<sup>rd</sup> March, 2017

#### Appendices:

Appendix 1 – Equality Impact Assessment